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About Me

Hi, I'm Tuan and I'm a person who works in the software industry, specifically, telecommunication software for end-users like Call Centers and PBX.

I have been working in this industry since June 2019. The first two years were spent getting to know Linux and VoIP systems, understanding the customer's perspective, and what they expect from a software provider. From there, I began using DevOps tools to improve the workflows of VoIP Engineers and System Admins on my team. Currently, I am deepening my knowledge of infrastructure and architecture to build scalable, sustainable systems fully automated via Infrastructure as Code.

I have many experiences with Linux OS, Services run on Linux OS (Apache2, Nginx, MariaDB, PostgreSQL, HAProxy, Corosync, Pacemaker, Zabbix, ...), and VoIP Service or VoIP Systems (Asterisk - FreePBX, FreeSWITCH - FusionPBX, OpenSIPs, Kamailio, RTPengine, Homer, GOautodial, SIPPP). I also have some experience and knowledge with some DevOps tools such as Jenkins, Ansible, Docker, Kubernetes, Vagrant, and Terraform to help me automate many aspects of a system admin and more, such as deployment, monitoring, migrate data, backup, restore, load test, stress test, scale up, scale down based on user volume, ...

My final goal is to create a scalable and sustainable infrastructure that can withhold up to hundreds of million users and be known as the person behind that system.

I once heard: "Musicians don't retire — they stop when there's no more music in them." I still have a lot of music to offer.

Get in Touch

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